

RESERVATION CONFIRMED



RESERVATION NUMBER (PNR)	400271436	BOOKING REFERENCES	400271436
DATE OF BOOKING	01 Mar 2023	AIRLINE CODE LEGEND	9P - Fly Jinnah
DATE OF ISSUE	02 Mar 2023		

PASSENGER DETAILS

Passenger Name(s)
MR RAJA ADNAN SHAKOOR

PASSENGER CONTACT DETAILS

ADNAN SHAKOOR, SHAKOOR	hameed_has@yahoo.com	92-321-2412431
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Note : Above contact no. will be used for flight change notification.

AGENT DETAILS

BUKHARI MAIN KHI New 2020 9P (FJL)	IATA Code: 27-300136	922135223295	hina@bukharigroup.com.pk
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TRAVEL SEGMENTS

FLIGHT	ORIGIN / DESTINATION	DEPARTURE / ARRIVAL	CHECK-IN FROM	CLASS OF SERVICE	STATUS
9P843 (NON-STOP)	Lahore	Mon, 06 Mar 2023 15:05	Mon, 06 Mar 2023 12:05	Basic Y	OK
	Karachi	Mon, 06 Mar 2023 17:00			
	Duration: 01:55	Aircraft: Airbus A320-174Y	Transit: -	Remarks: -	
9P842 (NON-STOP)	Karachi	Sat, 18 Mar 2023 12:45	Sat, 18 Mar 2023 09:45	Basic Y	OK
	Lahore	Sat, 18 Mar 2023 14:25			
	Duration: 01:40	Aircraft: Airbus A320-174Y	Transit: -	Remarks: -	

LOCAL CALL CENTER DETAILS

Lahore	LHE	00924235774167
Karachi	KHI	009221111272242

E TICKET DETAILS

Passenger Name(s)	Segment	Flight	E TICKET NUMBER
MR RAJA ADNAN SHAKOOR	LHE/KHI	9P843	7722300247392/1
	KHI/LHE	9P842	7722300247392/2

ANCILLARY DETAILS

Passenger Name(s)	Segment	Baggage (s)
MR RAJA ADNAN SHAKOOR	LHE/KHI 9P843	No Bag
	KHI/LHE 9P842	No Bag

FARE RULES

Origin / Destination	Fare Basis Code	Fare Rule	Terms and Conditions
LHE/KHI	SRR	All	
KHI/LHE	SRR	All	

* All times in local

1. Check in & Travel Documents:

a) Airport check-in counters opens, 2 hours prior to scheduled departure time of the flight and closes 45 minutes prior to scheduled departure time. Government formalities related to health and security procedures may vary at different airports. It is the passengers' responsibility to ensure that they comply with these formalities and procedures. Passengers failing to check-in on time will not be accepted for travel and will forfeit their flight and their ticket.

2. Check-in Baggage:

a) Maximum weight permitted per individual piece of check-in baggage is 32 kgs with total dimensions of 160 cms (W+D+L)

b) Passengers can pre-book their desired baggage allowance, during the booking process at nominal rates.

-If a passenger does not pre-book baggage : at the airport the first 23 Kg will be charged at PKR 2,000 plus a handling fee. Any additional weight above the first 23 Kg, will be considered as excess baggage and applicable rate will be charged.

c) Free baggage allowance is not applicable for infants.

d) Fly Jinnah liability for lost or damaged baggage is limited to PKR 1,000 per kg up to a maximum of 20 Kgs. Fly Jinnah shall have no liability for any damage to valuable items or documents.

e) Self-balancing electric scooter or personal motorized vehicles, powered by lithium batteries will not be accepted on-board Air Arabia flights. Please refer to www.flyjinnah.com to check list of prohibited items.

3. Hand Baggage:

Maximum hand baggage permitted per passenger, is 10 kgs with dimensions within 55 x 40 x 20 cm. Any additional or non-compliant baggage will be subject to a charge at the boarding gate.

4. Flight times, changes, cancellations and credit:

a) Reservations can be modified/cancelled up to 24 hours before local scheduled flight departure time by contacting our call center/sales centers or appointed travel agents. Following *charges will apply:

Change Duration	Modification	Cancellation
24 Hours before departure	A min fee of PKR 2,500, plus a fare difference if any	A min fee of PKR 2,500

b) Within 24 hours before departure – No changes permitted.

c) For group bookings, modification and cancellation charges may vary. Please contact your issuing agency.

d) Fly Jinnah does not have a refund policy once the booking is paid for. On cancellation, Fly Jinnah will retain the remaining amount as a credit towards a future flight which can be used for travel within one year from the date of payment by the same passenger only.

e) *Govt. taxes, fees or any other charges are subject to change without prior notice.

f) Flight schedules can be changed between the reservation date and the flight date.

g) During the booking process, passengers must provide their valid email address, mobile phone number and travel phone number. Any schedule changes will be communicated to passengers using the contact details provided during the booking process.

5. Unaccompanied Minors & Infants:

a) We do not accept children traveling unaccompanied under their 12th birthday. Passengers accompanying children should be above 16 years old.

b) Fly Jinnah does not accept infants for travel within 2 days of birth. Infants between 3-6 days old will require a fit to fly certificate or indemnity form signed by the parents. Infants over 7 days old will be accepted without any restrictions.

6. Credit card payment:

a) Passengers must carry the original credit card or copy of the front of the card using which the payment has been made. Airport staff may ask for it as proof of payment. Failing to provide the card or copy, the passenger may not be accepted on the flight.

7. Handling Fee:

Appointed sales agents of Fly Jinnah are authorized to collect a handling fee over and above the total fare reflecting on your itinerary. These charges are regulated and the updated handling fees by country are available for your reference on www.flyjinnah.com. The appointed agents are obliged to produce the same information on demand to verify the charges.

8. Bus Service, Car Service, Travel Insurance and other third-party Services:

Bus service, Car Service, Travel Insurance and some other services are provided by a third party and Fly Jinnah accepts no responsibility and shall not be liable for any direct, consequential or incidental damage or any kind occasioned by reason of any act or omission beyond its control including without limitation, any act of negligence, mishap or breach of contract of any third party who is to or does supply any goods or services for the tour to journey.

9. Additional Information:

a) By buying this ticket, the passenger confirms herewith that he/she has agreed on and accepted all terms and conditions of carriage <https://www.flyjinnah.com/conditions-carriage> and policies as issued and amended by the Carrier from time to time on its website www.flyjinnah.com. In case of any dispute related to any/all of the services as provided by the Carrier and/or any of its authorized representatives before, during and/or after the provision of the service, such dispute shall be exclusively and solely raised, filed, submitted, registered and/or presented, referred to and finally resolved by arbitration under Musalaha International Center for Arbitration and Dispute Resolution rules, which Rules are deemed to be incorporated by reference into this clause. The number of arbitrators shall be one. The seat, or legal place, of arbitration shall be Karachi, Republic of Pakistan. The language of the arbitration and all documents shall be English.

b) Carriage under this ticket by Fly Jinnah is indicated by use of the 9P airline designator code against the relevant travel segment(s) shown above. Where this ticket includes carriage by another carrier, Fly Jinnah acts solely as agent for that other carrier.

c) Fly Jinnah will be liable only for damage occurring during carriage on flights or flight segments where 9P designator code appears in the carriage box. If Fly Jinnah issues a Ticket of, or if we Check Baggage for carriage on another carrier, it does so only as agent for the other carrier. Nevertheless, with respect to checked baggage, you may make a claim against the first or last carrier.

d) All air passenger rights for domestic flights, where 9P designator code appear in the carriage box, are as per the rights mentioned in ANO-001-ATCP-2.0 and The Fifth Schedule of Carriage by Air Act, 2012. for more details, please check our Condition of Carriage link mentioned above.

e) For any queries, please find our contacts on the web site.

AIR PASSENGER RIGHTS (DOMESTIC FLIGHTS)

A. LONG FLIGHT DELAYS

1. In case of flight delay of more than 2 to 4 hours (in proportion to flight distance), the airline shall serve refreshments / meals to passengers (according to time of day) and offer communication facilities & hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation). [Article D 12.2.5 & D14 of ANO-001-ATCP-2.0]

2. When the delay is more than 5 hours and the passenger decides to discontinue his journey with the airline, the airline shall offer full refund of the unutilized ticket. [Article D 13.4 & D14 of ANO-001-ATCP-2.0]

3. The airline liability for damage caused by delay in domestic carriage by air of passenger is limited to proven damages which may have been sustained due to the delay or an amount representing double the sum paid for the carriage, whichever amount may be smaller. Nevertheless the airline shall not be liable for damage if it proves that it took all measures that could reasonably be required to avoid the damage or that it was impossible for it to take such measures. [Rule 19 & 22 (1) of The Fifth Schedule of Carriage by Air Act, 2012]

B. FLIGHT CANCELLATION

1. Whenever a passenger's flight is cancelled, the operating airline shall give the passenger a choice of either alternative transport to his final destination / re-routing or full refund of unutilized ticket. [Article D13 of ANO-001-ATCP-2.0]

2. The airline shall offer hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation). [Article D 13 of ANO-001-ATCP-2.0]

3. The airline may also have to compensate the passenger at the same level as for denied boarding, unless it gives him sufficient advance notice (at least 12 hours prior to flight time). Nevertheless, the airline shall not be liable if it proves that it took all measures that could reasonably be required to avoid the cancellation or that it was impossible for it to take such measures. [Article D 13 of ANO-001-ATCP-2.0] Page 2 of 2

C. DENIED BOARDING

1. If a passenger reports at the airline check-in counter before the check-in deadline and fulfils all the requirements but is denied boarding (due to overbooking), the airline shall give the passenger a choice of either alternative transport to his final destination / re-routing or full refund of unutilized ticket. [Article D12.3 of ANO-001-ATCP-2.0]

2. In addition to above, if the passenger is not a volunteer, the airline shall pay compensation to passenger equivalent to 50% of the face value of ticket excluding taxes. The compensation may be halved if the passenger is not delayed for more than 04 hours with alternative transport arrangement. [Article D12.3 of ANO-001-ATCP-2.0]

3. The airline shall offer hotel accommodation for the night when necessary (e.g. transit passengers / outstation passengers who do not have own accommodation). [Article D12.3 of ANO-001-ATCP-2.0]

D. BAGGAGE LOSS / DAMAGE

1. The airline liability for loss / damage in domestic carriage of baggage is limited to PKR 1,000/= per kilogram. [Rule 22 (2) of The Fifth Schedule of Carriage by Air Act, 2012]

2. A Property Irregularity Report (PIR) is to be lodged by each passenger to the airline for the missing / damaged baggage, immediately on arrival (before exiting terminal building), along with provision of copy of baggage tag number as evidence / inspection of damaged bag or its contents by airline. 3. Submission of receipts of claimed baggage contents (which are allowed in checked baggage by airline) would strengthen the lost baggage compensation claim of the passenger.

E. DEATH OR INJURY OF PASSENGERS

1. The carrier is liable for damage sustained in case of death or bodily injury of a passenger upon condition only that the accident which caused the death or injury took place on board the aircraft or in the course of any of the operations of embarking or disembarking. [Rule 17 (1) of The Fifth Schedule of Carriage by Air Act, 2012]

2. The airline liability is as per Article 21 of The Fifth Schedule of Carriage by Air Act, 2012.